

# Clip 'n Climb Chelsea Party Bus Terms & Conditions

Booking Ref:

Name:

Date of Event:

Thank you for choosing Clip 'n Climb Chelsea. You have a session on our Party Bus and the following Terms and Conditions will apply to your booking.

**Please read them carefully and note that it is assumed that you accept them in full unless we hear from you in writing to [Priority@clipnclimbchelsea.co.uk](mailto:Priority@clipnclimbchelsea.co.uk) before 24 hours prior to the deadline for cancellation and refund.**

## Timings

- You have **45 minutes** on the Party Bus, which includes the outside space within the red barriers. This begins as soon as the climbing session has ended and **includes** clearing your things and vacating the bus. It is **crucial** that you are off the bus and associated outside space within the red barriers, by **quarter past the hour**, so that the next booking is not delayed.
- Our team will board the bus prior to the end of your booking to offer assistance or to remind you of the time. They have been asked to do this by senior management to help with the smooth running and turnover of the bookings.

## Space

- You have booked the Party Bus and associated outside space within the red barriers only. The rest of the outside space does not form part of your booking under any circumstances and cannot be used as an overflow of any kind. It is a thoroughfare as well as being part of our fire exit route, and must be kept clear and orderly. Your compliance to this condition is crucial.
- Please ask your guests (and parents/carers) to remain within your designated area.
- Please do not rearrange the tables and chairs/benches. It adds unnecessary time to our clean up and turnover at the end of your booking.

## Decoration

- The use of confetti, piñatas or tinsel string is not permitted. This is because it takes too long to clean up between sessions. There are no exceptions, so please do not ask.
- You are welcome to bring balloons and we ask you to either take them with you when you leave, or with the agreement from our team, you might consider leaving them for the next party. Popped or deflated balloons will need to be cleared away by you, please.
- There are white tablecloths with multicoloured stars on the tables on the upper deck. You are welcome to use them or cover them with your own.

## Food and Drink

- We do not permit popcorn on site, please.
- We do not permit confetti or glitter on site, please.
- We do not have the facilities to reheat or store food.
- We will provide a cake knife for your party, if required
- We will provide unlimited jugs of water for your party. There will be some on the bus on arrival, and you can refill as required.
- We will provide pizza cutters for use if required.
- You will need to provide cups, plates, cutlery etc if required.
- We do not have the facilities to refrigerate birthday cake or any other type of food. We simply do not have the space.



## Alcohol

- We have a licence to sell alcohol and can offer you our drinks list to choose from. Please ask our Reception Team to email you a copy.
- We need at least 7 working days' notice of any alcohol requirements you have for your party.
- We will provide the glasses for champagne, prosecco and wine. Lost/unreturned glasses will need to be paid before departure.
- You are not permitted to bring your own alcohol without our prior agreement, upon which we will charge a corkage fee: £2 per beer (tin or bottle, any size) £15 per bottle of wine, £20 per bottle of prosecco, £30 per bottle of champagne. You will need to pay the corkage fee on arrival at Clip 'n Climb Chelsea, by card.

## Misc

- Clip 'n Climb Chelsea accept no responsibility whatsoever for loss or damage to your personal items, eg presents, bags, coats. You leave them at your own risk. See our Lost Property Policy for more information.
- Our team are working under tight timelines. Please be respectful of that and ensure that you have vacated the bus and outside area by NO LATER THAN the end of your booking time, which is quarter past the hour.

## Behaviour - IMPORTANT

- Misuse of the party bus will not be tolerated under any circumstances, e.g. standing on furniture, food fights, purposefully damaging or removing decorations (including tablecloths). Clip 'n Climb Chelsea reserve the right to immediately end the booking even if it is within the 45 minutes. In this case, there will be no refund whatsoever and all damages will be invoiced directly back to the person who made the booking. By accepting these Terms and Conditions, the person who made the booking accepts to pay these costs upon receipt of the demand from Clip 'n Climb Chelsea.
- We have a **zero tolerance of abuse of our staff**. Aggressive behaviour and any form of physical or verbal abuse will result in your party being asked to leave immediately. We reserve the right to refuse service. Please be respectful.

## Fines and Reimbursement – IMPORTANT: These fines are non-negotiable, without exception.

- The pizza cutter and cake knife are on loan from Clip 'n Climb Chelsea for the duration of your party bus booking, to prevent party hosts from having to travel to the venue with blades. The expectation is that these will be returned in good working order. Should this not be the case, Clip 'n Climb Chelsea will charge **£10** for the replacement of the pizza cutter and **£19.00** for the cake knife, payable prior to your departure.
- The water jugs are on loan from Clip 'n Climb Chelsea for the duration of your party bus booking. The expectation is that these will be returned at the end of your booking. Should this not be the case, Clip 'n Climb Chelsea will charge **£10** per jug, payable prior to departure, for the replacement of the items.
- The Terms and Conditions clearly state that no popcorn, confetti or glitter on site. Failure to adhere to these rules will result in a fine of **£50**, payable prior to departure.

The Clip 'n Climb Team are a friendly and efficient group of people, who are here to support you and make sure your time with us is exceptional. Please do ask if there is anything we can do to assist, and above all, have a fantastic time!

I have read and understood the Terms and Conditions for the Party Bus and agree to adhere to all requirements as above. I am authorised to sign on behalf of this booking.

Signed:	
Printed:	
Date:	

*Office Use Only – do not write below this line please.*

